

WILDPLACES AFRICA | UGANDA | RACK RATES 2023

01 JANUARY 2023 - 31 DECEMBER 2023



APOKA SAFARI LODGE Kidepo Valley National Park



CLOUDS MOUNTAIN GORILLA LODGE
Bwindi Impenetrable Forest



SEMLIKI SAFARI LODGE Semliki Wildlife Reserve





2023 RACK RATES

VALID FROM 01 JANUARY 2023 - 31 DECEMBER 2023

TATE DE A CEC			LOW SEASON	HIGH SEASON	PEAK SEASON
WILDPLACES			Mar, Apr, May, Nov	Jan, Feb, Jun, Oct, Dec	Jul, Aug, Sept
LODGE			PER PERSON PER NIGHT		
APOKA SAFARI LODGE		ADULT SHARING	775	1090	1235
		ADULT SINGLE	850	1455	1605
CLOUDS MOUNTAIN		ADULT SHARING	805	1155	1280
GORILL	A LODGE	ADULT SINGLE	1050	1500	1650
SEMLIKI SAFARI LODGE	SAFARI STANDARD	ADULT SHARING	500	700	770
		ADULT SINGLE	545	945	1050
	SAFARI SUITE	ADULT SHARING	695	885	980
		ADULT SINGLE	765	1325	1475
CHILD 5 - 16 YEARS SHARING WITH AN ADULT			\$180 per child sharing with an adult		

The above prices are per person, quoted in dollars and inclusive of VAT. Rates include a US\$ 15-50 bed night fee which is directly paid to the local community or National Parks. All rates are subject to change without prior notification due to factors such as Government levies, taxes, fuel increase or levies of whatever nature.

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2023 RACK RATES					
PACKAGE INCLUDES	APOKA SAFARI LODGE	CLOUDS MOUNTAIN GORILLA LODGE	SEMLIKI SAFARI LODGE		
Full board accommodation	✓	✓	✓		
Non-premium brand drinks	✓	✓	✓		
Bed Night Fees	✓	✓	✓		
Local airstrip transfers	✓		✓		
2 game activities per day (drive/walk)	✓		✓		
Laundry	✓	✓	✓		
Sundowners (Excluding premium brand drinks)	✓	✓	✓		

PACKAGE EXCLUDES

Park fees per 24 hours
Premium brand drinks
Additional activities and related costs
Gratuities

All services and activities not mentioned in the inclusions above

SUPPLEMENTS US\$			
Extra lunch	\$30 per person		
Extra dinner	\$45 per person		
Additional children meals	50% off the per person rates		
Packed lunch	\$25 per person		
Day-room	50% off the per person accommodation rates (dependent on availability)		
SDECIAL OFFEDS			

SPECIAL OFFERS

- Book 5 nights combined at any of our properties and get the 5th night free.
- *The complimentary night will be offered on the least expensive night
- Bookings with 6 nights or more attract an additional 10% discount

*Note: Special offers cannot be combined at any given time

• Bookings of 10 or more pax attract an additional 5% discount

CHILD POLICY

- Children below 5 years stay at the lodge free of charge
- If one adult is sharing a room with 1 or more children, the adult pays the single rate and each child pays the child rate
- If 2 or more children are sharing one room, one child will pay the adult sharing rate and the other child will pay the child rate

FAMILY ROOM *this only applies at Clouds Mountain Gorilla Lodge

- Family room has a maximum occupancy of 4 pax
- 2 pax: Guests are charged the per person sharing rate
- 3-4 pax: First 2 guests are charged the per person sharing rate the additional guests are offered a 10% discount off the per person sharing rate

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OPTIONAL ACTIVITIES AND EXCURSIONS (IN US \$ - per person

All extra activities are dependant on availability

APOKA SAFARI LODGE

Night drive \$150 per vehicle per drive

Private vehicle hire (on request) \$200 per drive

Karamojong Village Visit \$30 per person

IK visit *minimum 2 pax \$155 per person

CLOUDS MOUNTAIN GORILLA LODGE

Gorilla tracking \$700+5% handling fee

Birding Half day \$65 pp | Full day \$80 pp

Batwa visit \$35 per person

Nkuringo community \$30 per person

Porters \$20 per porter

Transfers (rates per vehicle)	<u>shared</u>	<u>private</u>
Kisoro-Clouds per way	\$240	\$360
Return Rushaga	\$180	\$270
Cyanika - Clouds	\$290	\$430
Return Mgahinga	\$270	\$490
Kigali - Clouds	\$500	\$745
Nteko		\$100

SEMLIKI SAFARI LODGE

Night drive \$150 per vehicle per drive

per person

Private vehicle hire (on request) \$200 per drive

Forest walk with researchers from the Semliki

Chimpanzee Project | +/- 4 hours \$60 per person

Scheduled L.Albert boat trip (Daily @7.00am)

min 2pax | +/- 2 hours \$5

Private L.Albert boat trip \$395

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TRADING TERMS & CONDITIONS

This contract is governed in accordance with the law of Uganda

CONTACTS

Address: Plot 5, Binayomba Road, Kampala, UGANDA. P.O Box 23825

Tel. | Mobile +256 414 251 182 | +256 772 489 497

Email info@wildplacesafrica.com | reservations@wildplacesafrica.com

Website www.wildplacesafrica.com

PROVISIONAL BOOKINGS

Provisional bookings will be held for 7 days. If bookings are not confirmed by the end of the 7 days they will be automatically released.

Please note that in times of high demand Wildplaces Africa reserves the right to shorten the provisional expiry period.

BOOKING PROCEDURE

All bookings must be made and confirmed by email. Your booking shall only be honored once a deposit has been received.

PAYMENT & DEPOSIT POLICY

Deposit (non-refundable): 30% of total reservation cost is due within 7 days of confirmation in order to secure the booking. Non-secure bookings are not guaranteed and may be released without prior notification.

Balance: Full balance is due no later than 45 days prior to arrival

The following modes of payment are available:

CHEQUE: directly to our booking office via cheque (\$30 service charge for all cheque payment must be added to the cheque payment

CREDIT CARD (VISA & MASTERCARD): All credit card payments need to be made in person at our headoffice or on ground

at the lodges. Note: there is a 2% service charge for ALL Visa payments. Mastercard and other cards attract a 3.5% service fee

EFT | TRANSFER | CASH DEPOSIT: directly into our bank account (please email proof of payment) Extra bank charge of \$15 is required for all EFT payments

BANKING DETAILS BELOW (Wildplaces Africa US\$ Account):

ACCOUNT NAME: Wildplaces Africa LTD

ACCOUNT NUMBER: 1036200750945

BANK NAME: Equity Bank, Kampala, Uganda

BANK SWIFT CODE: EQBLUGKA

Notes: All payments must be received in FULL i.e. NETT of any charges.

Contact us if making payment into our UGX account

CANCELLATION POLICY

All confirmed reservations that may be cancelled or amended (reduced in length or in numbers) will be subject to cancellation policy as indicated here under. Only written cancellations/amendments will be accepted. Ensure to receive an acknowledgement of cancellations from Wildplaces Africa Reservations.

No refunds are due for any unused accommodation, services or features during travel. Only credit notes will be authorised.

YEAR ROUND (EXCLUDING PEAK SEASON)	PEAK SEASON: July, August, December
• >60 days: 30% is non-refundable deposit	• >120 days: 30% is non-refundable deposit
• 59-31 days: 50% of the invoice is non-refundable	• 119-61 days: 50% of the invoice is non-refundable
• within 30 days: 100% of the invoice is non-refundable	• within 60 days: 100% of he invoice is non-refundable

VARIATION

All rates are subject to change without prior notification due to factors such as Government levies, taxes, fuel increase or levies of whatever nature

LIABILITY

Wildplaces Africa draws your attention to the fact that there are certain inherent risks involved in participating in the type of safaris sold and operated by the Company and that, by making payment for all of the safari cost, you are thereby accepting responsibility for these entirely at own risk. Neither the Company, its employees, nor suppliers can be held responsible for any accident, injury, illness or death sustained during the course of the safari, whether or not this accident, injury, illness or death is deemed to be caused through negligence on the part of the Company, its employees or suppliers. Wildplaces Africa does not accept responsibility for any theft or loss of personal belongings that occurs while clients are staying either at Wildplaces lodges or on any service provided by Wildplaces Africa or through any service booked by Wildplaces Africa and provided by a third party supplier. All clients are strongly advised to insure themselves and their property fully for the duration of the safari

PHOTOGRAPHY

The Company reserves the right to make use of any photography or film taken on the safari for general publicity purposes without payment or permission from the client or tour operator.

FORCE MAJEURE

These uncertain times require more flexible T&C's and therefore this clause has now been added to this contract. We will monitor and adjust the situation regularly in order to provide guests both flexibility and security.

This set of terms will be under constant review. Once these conditions are removed, any booking still to travel or made under the auspices of these terms and conditions would be replaced by our standard terms and conditions - (see above)

Provisional bookings: Any booking made 61+ days prior to arrival may be held for 20 days. We reserve the right to revert to our standard provisional hold policy at our discretion. If the Company receives a confirmed request for the dates /rooms being held, we will require you to either confirm your booking with a deposit within 5 working days or to release those rooms to the waitlisted booking.

Deposit: 20% of total reservation cost is due within 14 days of confirmation in order to secure booking.

Non-refundable deposits are essential for lodges like ours (small, exclusive and remote) to facilitate stock management and operational costs. There are ongoing, yearly community and conservation commitments and fees. Deposit payments ensure that we can continue to do this even in the lowest of seasons.

Balance: Full balance is due no later than 25 days prior to arrival

Cancellation during travel or stay

Cancellation Policy (excluding groups)

Between Confirmation and 25 days prior to arrival

• 100% Refund through credit note

Between 24 days and 7 days prior to arrival

• 50% Refund through credit note

• 25% Refund through credit note

• 15% credit for any unused for future travel for any of our Properties

POSTPONEMENT OF TRAVEL

We much prefer guests to postpone than cancel, if at all possible. For that reason, the Company will not be charging any additional costs for postponement, and will match the seasonal rate (ie adjust down from high to low and up from low to high) where necessary

These revised terms only apply in case of:

- International border closures
- Substantial quarantine requirements.
- Flight suspensions

The Company reserves the right to ask for any reasonable evidence, written statements and or documents to support the reasons for cancellation that are given.

General

- Terms are valid for FIT travel and exclude all pre-negotiated Group or Series travel unless otherwise negotiated
- Any variations from the above terms and conditions are at Wildplaces Africa discretion and we reserve the right to amend or withdraw the terms and conditions without prior notice
- For any enquiries please contact the Travel Consultant who made your booking or mail us on info@wildplacesafrica.com