

WILDPLACES

WILDPLACES AFRICA | UGANDA | RACK RATES 2022

01 JANUARY 2022 - 31 DECEMBER 2022



APOKA SAFARI LODGE
Kidepo Valley National Park



CLOUDS MOUNTAIN GORILLA LODGE
Bwindi Impenetrable Forest National Park



SEMLIKI SAFARI LODGE
Semliki Wildlife Reserve



2022 RACK RATES

		LOW SEASON	HIGH SEASON	PEAK SEASON	
		Mar, Apr, May, Oct, Nov	01-14 Dec, 11- 31 Jan, Feb, Jun, Sep	Jul, Aug, 15 Dec -10 Jan	
LODGE	PER PERSON PER NIGHT				
APOKA SAFARI LODGE	ADULT SHARING	518	800	881	
	ADULT SINGLE	567	1036	1145	
CLOUDS MOUNTAIN GORILLA LODGE	ADULT SHARING	538	831	915	
	ADULT SINGLE	699	1082	1192	
SEMLIKI SAFARI LODGE	SAFARI STANDARD	ADULT SHARING	330	462	501
		ADULT SINGLE	363	601	751
	SAFARI SUITE	ADULT SHARING	462	647	701
		ADULT SINGLE	508	840	1052
Child 5-18 yrs sharing		158			

The above prices are per person, quoted in dollars and inclusive of VAT. Rates include a US\$ 15-40 bed night fee which is directly paid to the local community or National Parks. All rates are subject to change without prior notification due to factors such as Government levies, taxes, fuel increase or levies of whatever nature.

WILDPLACES AFRICA

2022 RACK RATES

PACKAGE INCLUDES / EXCLUDES	APOKA SAFARI LODGE	CLOUDS MOUNTAIN GORILLA LODGE	SEMLIKI SAFARI LODGE
Full board accommodation	✓	✓	✓
Non-premium brands drinks	✓	✓	✓
Bed Night Fees	✓	✓	✓
Local airstrip transfers	✓		✓
2 game activities per day (drive / walk)	✓		✓
Laundry	✓	✓	✓
Sundowners (Excluding Premium Drinks)	✓	✓	✓
Premium brand drinks			
Additional activities and related costs			
PARK FEES per 24hrs (non-included and non-commissionable)	KVNP		SEMLIKI
Per day	US\$ 40	N/A	US\$ 35
Child between 5-15 years	US\$ 20	N/A	US\$ 5
Child below 5 years	0	N/A	0

Vehicle Entrance Fees paid separately. Park fees and bed night fees are subject to change without prior notice

SUPPLEMENTS - US \$

Extra lunch	\$ 30
Extra dinner	\$ 45
Children meals (5-12 years)	50% on per person rates
Packed Lunch	\$ 25

SPECIAL OFFERS

CIRCUIT DISCOUNT

10% circuit discount will apply if booked 6 nights at any of Wildplaces properties

HONEYMOONERS

Bottle of sparkling wine and fruits/flowers in the room upon arrival

STAY LONGER PAY LESS

Pay 4 nights in one of Wildplaces properties stay 5 nights

SEMLIKI RETREAT

Discount for retreat are available. Please contact us for more info.

CHILDREN POLICY

Infant below age of 5 years: free of charge. 1 or 2 children 5 up to 18 years sharing with 1 adult: adult at the single room rate and children pay rates indicated. 2 children or more sharing: first child will be charged at adult sharing and others at children rates.

CHECK IN / CHECK OUT TIME

Check in time is 12:00 pm. Check out time is 10:00 am. Late check out may be granted at a fee or depending on the occupancy on a given date. **Any questions?** Please get in touch with our sales consultants or email us on info@wildplacesafrica.com

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TRADING TERMS & CONDITIONS

This contract is governed in accordance with the law of Uganda.

CONTACTS

Address: 5, Binayomba Road Kampala Uganda | PO Box 23825
Tel. | Mobile: 256 414 251 182 | 256 772 489 497
Email: reservations@wildplacesafrica.com
Website: www.wildplacesafrica.com

PROVISIONAL BOOKINGS

Provisional bookings will be held for 7 days. Please note that in times of high demand Wildplaces Africa reserves the right to shorten the provisional expiry period.

PAYMENT & DEPOSIT POLICY

Deposit (non-refundable): 30% of total reservation cost is due within 48 hours of confirmation in order to secure booking. Non-secure bookings are not guaranteed and may be released without prior notification. Kindly note that deposits made on bookings are non-transferable. Your reservations shall only be honoured once a confirmed booking is paid in FULL.

Balance: Full balance is due no later than 45 days prior to arrival

The following methods of payment are acceptable:

CHEQUE: directly to our booking office via cheque (\$30 service charge for all cheque payments [must be added to the cheque payment])

CREDIT CARD (VISA & MASTERCARD only): This can only be done in person at our head office in Bugolobi.

Note: there is a service charge for ALL credit card payments. Visa cards attract a 2% surcharge while other cards attract a 3.5% surcharge

EFT | TRANSFER | CASH DEPOSIT: directly into our bank account (please email proof of payment) Extra bank charge of \$15 required for all EFT

BANKING DETAILS BELOW (Wildplaces Africa US\$ Account):

ACCOUNT NAME: Wildplaces Africa LTD
ACCOUNT NUMBER: 1036200750945
BANK NAME: Equity Bank, Kampala, Uganda
BANK SWIFT CODE: EQBLUGKA

Notes: Contact us for details if making a payment into our UGX account.

Please use name of guest/party or invoice number (as per invoice) as reference for all bank transfers/deposits. All payments must be received in FULL i.e. NETT of any charges.

CANCELLATION POLICY

All confirmed reservations that may be cancelled or amended (reduced in length or in numbers) will be subject to cancellation policy as indicated here under. Only written cancellations/amendments will be accepted. Ensure to receive an acknowledgement of cancellations from Wildplaces Africa Reservations. No refunds are due for any unused accommodation, services or features during travel. Only credit notes will be authorized where applicable.

YEAR ROUND (EXCLUDING PEAK SEASON)	PEAK SEASON: July, August; 15 Dec - 10 Jan
> 60 days: 30% non-refundable deposit 59 -31 days: 50% within 30 days: 100%	> 120 days: 30% non-refundable deposit 119 -61 days: 50% within 60 days: 100%

VARIATION

All rates are subject to change without prior notification due to factors such as Government levies, taxes, fuel increase or levies of whatever nature.

LIABILITY

Wildplaces Africa draws your attention to the fact that there are certain inherent risks involved in participating in the type of safaris sold and operated by the Company and that, by making payment for all or part of the safari cost, you are thereby accepting responsibility for these entirely at your and their own risk. Neither the Company, its employees, nor suppliers can be held responsible for any accident, injury, illness or death sustained during the course of the safari, whether or not this accident, injury, illness or death is deemed to be caused through negligence on the part of the Company, its employees or suppliers. Wildplaces Africa does not accept responsibility for any theft or loss of personal belongings that occurs while clients are staying either at Wildplaces lodges or on any service provided by Wildplaces Africa or through any service booked by Wildplaces Africa and provided by a third-party supplier. All clients are strongly advised to insure themselves and their property fully for the duration of the safari.

TRAVEL INSURANCE

We highly recommend that guests take out comprehensive travel insurance, including "cancel for any reason" (where still available) to ensure any funds lost can be recovered.

PHOTOGRAPHY

The Company reserves the right to make use of any photography or film taken on the safari by our staff for general publicity purposes without payment or permission from the client or tour operator.

COVID-19 CLAUSE (FORCE MAJEURE)

These uncertain times of COVID-19 requires more flexible T&C's and therefore this clause for COVID-19 / force majeure has now been added to this contract. We are committed to monitor and adjust the situation regularly in order to provide guests both flexibility and security.

This set of terms will be under constant review and be valid until the World Health Organization declares the pandemic over, or restrictions are lifted either impacting outbound travel (guests travelling from their home countries) or impacting Uganda. Once these conditions are removed, any booking still to travel or made under the auspices of these terms and conditions would be replaced by our standard terms and conditions – (see above).

Provisional bookings: Any booking made 61+ days prior to arrival may now be held for 20 days. We reserve the right to revert to our standard provisional hold policy at our discretion. If the Company receives a confirmed request for the dates/rooms being held we will require you to either confirm your booking with a deposit within 5 working days or to release those rooms to the waitlisted booking.

Deposit (refundable through credit note): 20% of total reservation cost is due within 14 days of confirmation in order to secure booking. Non-refundable deposits are essential for certain types of lodges like ours (small, exclusive and remote) to facilitate stock management and operational costs. There are ongoing, yearly community and conservation commitments and fees. Deposit payments ensure that we can continue to do this even in the lowest of seasons.

Balance: Full balance is due no later than 25 days prior to arrival.

Cancellation Policy (excluding Groups)

Between Confirmation and 25 days prior to arrival	100% Refund through credit note.
Between 24 days and 7 days prior to arrival	50% Refund through credit note.
Between 6 days and arrival	25% Refund through credit note.
Cancellation during travel or stay	15% credit for any unused nights for future travel for any of our Properties

Postponement of travel

We much prefer guests to postpone than cancel, if at all possible. For that reason, the Company will not be charging any additional costs for postponement, and will match the seasonal rate (ie adjust down from high to low and up from low to high) where necessary.

These revised cancellation terms only apply to COVID-19 related reasons for cancellation, these include:

- The World Health Organization has not revised the Pandemic status
- The government in the guest's country of residence restricts all but essential travel
- Level 3 travel restrictions are imposed on Uganda by the guest country of residence
- Uganda under official government sanctioned lockdown that prohibits guest from traveling
- Uganda has no formal lockdown but has closed the border either to international travellers or to travellers from the guest's country of residence.
- International flights are cancelled with no alternative routings available for guest to use to reach the destinations in the itinerary.
- The guest has contracted COVID-19 and is under treatment or is in quarantine or under medical treatment up to the 72 hours prior of travel. The Company reserves the right to ask for any reasonable evidence, written statements and or documents to support the reasons for cancellation that are given.

Any reason for cancellation not listed above the Company standard cancellation terms and conditions apply.

General

- Terms are valid for FIT travel and exclude all pre-negotiated Group or Series travel unless otherwise negotiated.
- Any variations from the above terms and conditions are at Wild Places Africa discretion and we reserve the right to amend or withdraw the terms and conditions without prior notice.
- For any enquiries please contact the Travel Consultant who made your booking or mail us on info@wildplacesafrica.com

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OPTIONAL ACTIVITIES AND EXCURSIONS (in US \$ - per person)

All extra activities need to be paid directly [in cash] to the lodge as they are dependant on availability.

APOKA SAFARI LODGE

Night drive (per vehicle per drive)	\$	250
Private Vehicle Hire (on request and subject to availability)	\$	300 (per vehicle)
Karamajong Village Visit	\$	30
Morungole Mountain Climbing to the IK Tribe	\$	130

CLOUDS MOUNTAIN GORILLA LODGE

Tracking & walks

Gorilla tracking permits (Nkuringo and Rushaga Group)	\$	700+ 5% handling fee
Birding (half day full day) (per group)	\$	65 \$ 80
Buniga Forest Walk and the Batwa Community of Sanuriro	\$	35
Community Tour	\$	30

Transfers (rates per vehicle | private)

Clouds to Kisoro or Vice Versa (one way)	\$236 (shared)	\$354 (private)
Clouds to Rushaga (Return)	\$177 (shared)	\$266 (private)
Clouds to Cyanika Border (Rwanda) or Vice Versa (one way)	\$283 (shared)	\$425 (private)
Clouds to Kigali Airport (Rwanda) or Vice Versa (one way)	\$496 (shared)	\$743 (private)

SEMLIKI SAFARI LODGE

Chimpanzee Research Experience	\$	60 per person
Scheduled L.Albert boat cruise (Daily @ 07.00 AM Min of 2 pax +/- 2hours)	\$	55 per person
	\$	390 private boat